



CONTACTS

For Retail Producers

PRESALE SUPPORT



Product Information + Sales Assistance

855.707.0598

9:00 am to 5:00 pm MT, Mon.-Thurs.
9:00 am to 4:30 pm MT, Fri.

POSTSALE SUPPORT*



Application Status + Billing & Payments
Retail Producer Portal + Policy Changes
Renewing / Transitioning Clients

855.454.7109

8:00 am to 5:00 pm MT, Mon.-Fri.

** Some issues can only be addressed by Producer Services if the member gave authorization to the producer of record.*

PRODUCER SERVICE CENTER



Producer of Record / Book of Business Inquiries
Contracting + Licensing
Appointments + Commissions

855.782.4272

8:00 am to 5:00 pm MT, Mon.-Fri.

MEMBER / CUSTOMER SERVICE



Payments + Benefits + Claims
Appeals + Preauthorizations

855.258.8471

7:00 am to 8:00 pm MT, Mon.-Fri.*
8:00 am to 5:00 pm MT, Sat.*

** Hours may vary during open enrollment.*